

## Code Enforcement Monthly Report for May 2010

### Summary

In May 2010, the Code Enforcement Division continued its efforts to maintain and improve the quality of life throughout the residential and business communities. Over the course of the month, the department **opened 313 new cases, maintained 322 active cases** (previously open and new combined) and **conducted 639 follow-up inspections**.

### Activity

- Responded to 28 cases resulting in a violation through the call center
- Investigated 313 violations
  - 154 violations brought to our attention through citizen complaints
  - 159 violations initiated through proactive enforcement
- Conducted 313 initial inspections and 326 follow-up inspections for a total of 639 inspections
- Responded to 100% of complaints within 24 hours
- Inspected 100% of all complaints within 72 hours
- 2010 Compliance rate
  - 100% January 2010
  - 100% February 2010
  - 99% March 2010
  - 96% April 2010
  - 89% May 2010
- Cases requiring 3 or more inspections – 0
- Cases beyond 60 days – 1
- Cases beyond 90 days – 0
- Issued 236 Friendly Reminders
- Summons and Complaints/Citations issued - 0
- Notice and Demands issued – 0
- Cease and Desists issued - 2
- On average gained voluntary compliance within 19 days of the initial complaint

### Other Activities

- Assisted SEMSWA with 4 environmental violations
- Assisted Public Works with 7 streets and infrastructure concerns
- Assisted Tri-County Health with 1 health and welfare concern
- Assisted Building Division with 8 permit concerns
- Assisted Licensing with 6 licensing violations
- Continued teamwork on 4 City improvement committees: Eco Committee, Customer Service Committee, Committee and VIP Committee, LEED Committee

## Budget

Through the fifth month (41%) of the year, Code Enforcement is within budget with accumulated expenditures of \$187,685 (39.7%) of the 2010 annual budget of \$472, 449. Expense categories are as follows:

### Comprehensive Code Enforcement Services

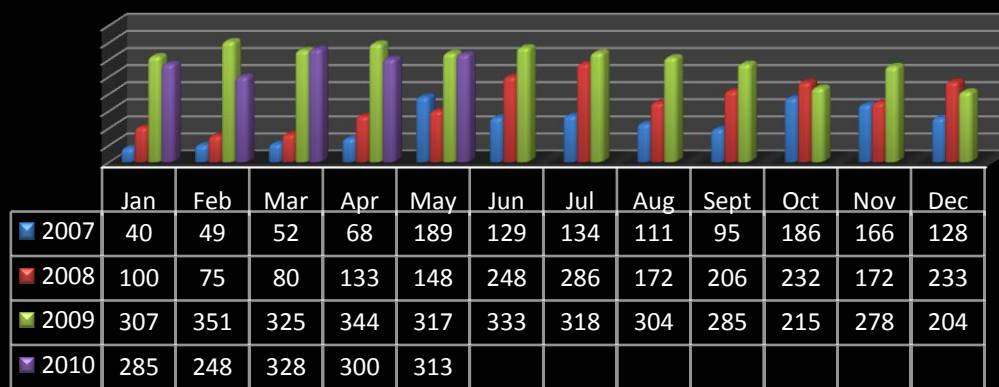
Budgeted	\$450,449
May Expenses	\$ 37,537
Expenses to date	\$ 187,685(41%)

Prof. Services Budget	\$ 22,000
May Expenses	\$ 0
Expenses to date	\$ 0 (0%)

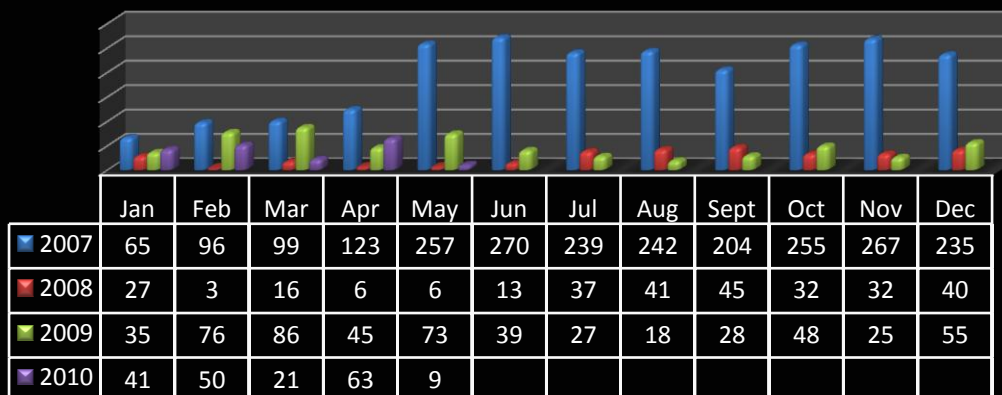
**Accumulated Expenses to Date** **\$ 187,685(39.7%)**

## Annual Comparatives

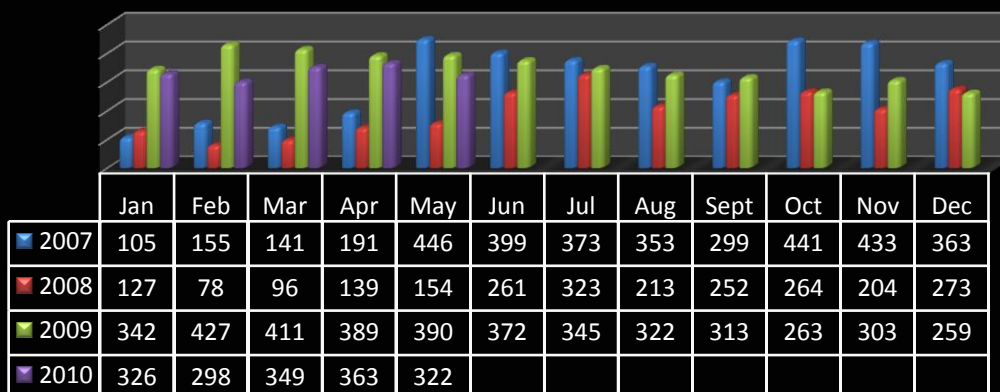
### Annual Comparative - New Cases



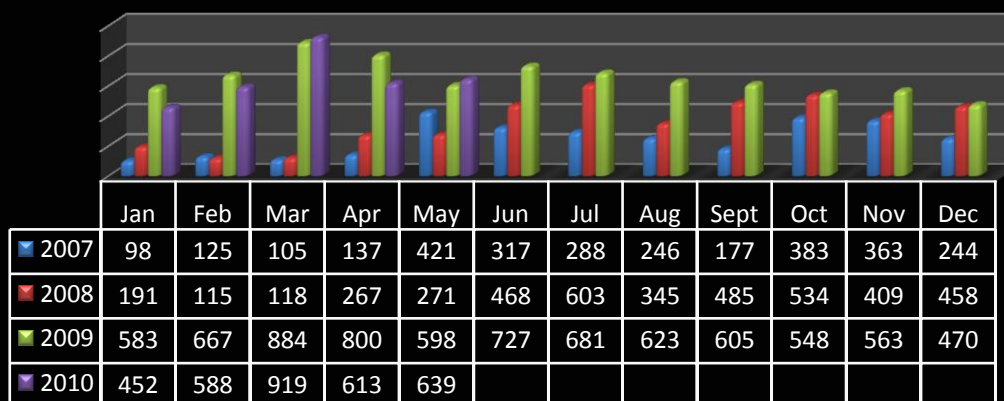
### Annual Comparative - Open or Active Cases/Prior Month



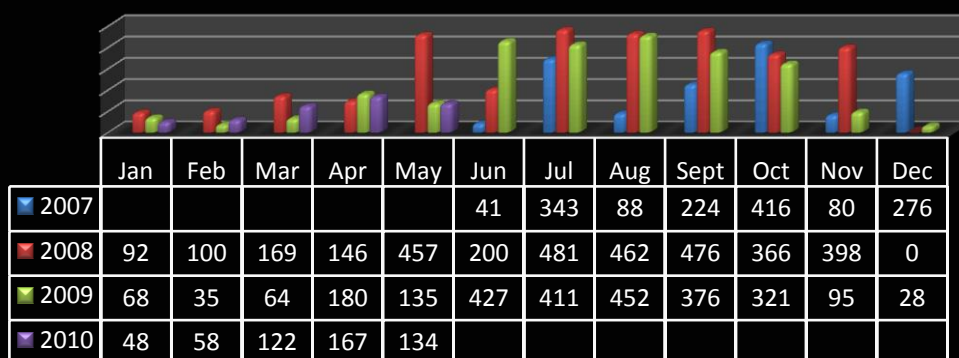
### Annual Comparative - Active Cases Current Month



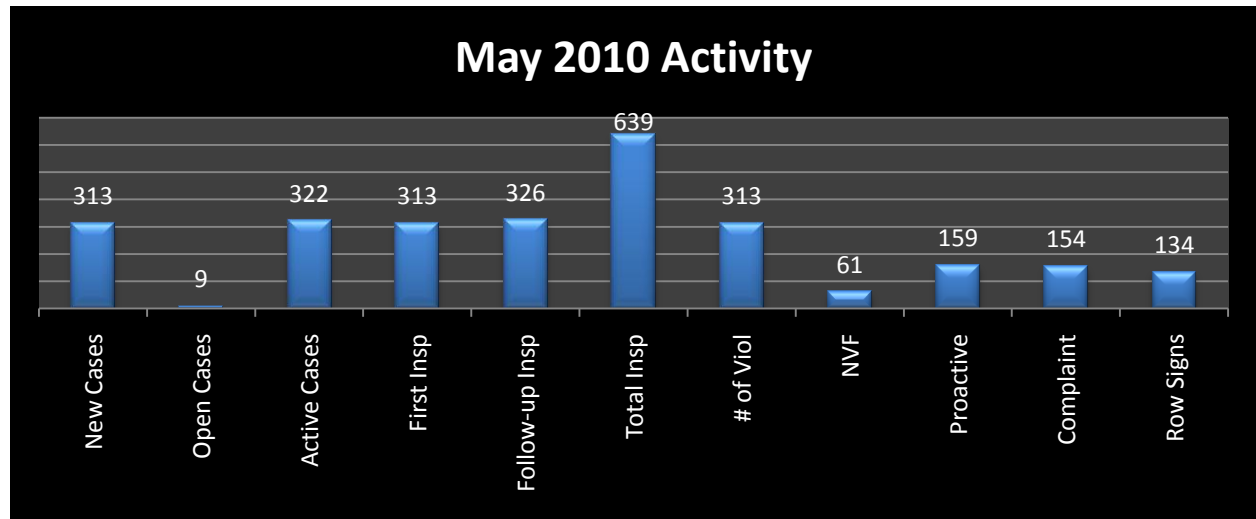
### Annual Comparative - Number of Inspections



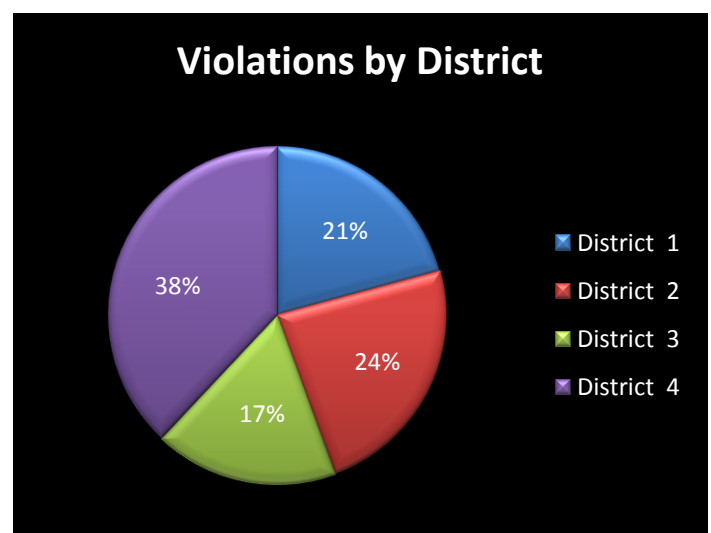
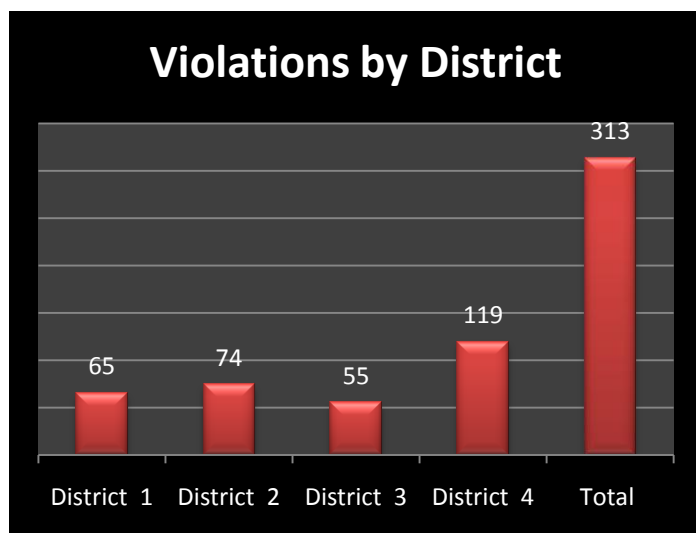
### Annual Comparative ROW Signs



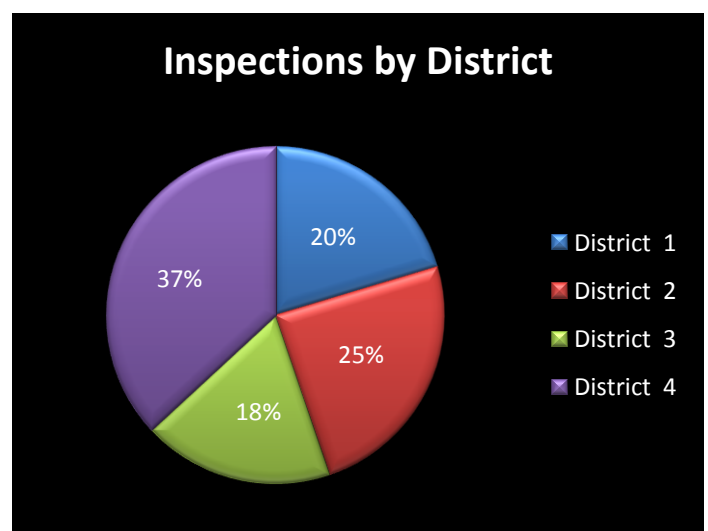
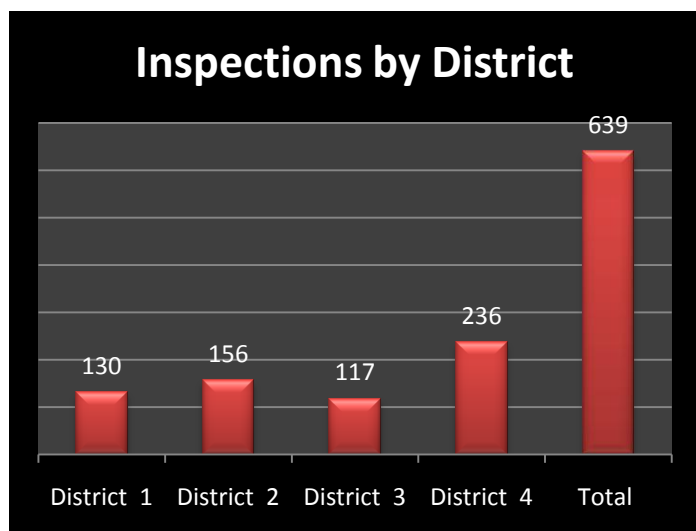
## Monthly Activity



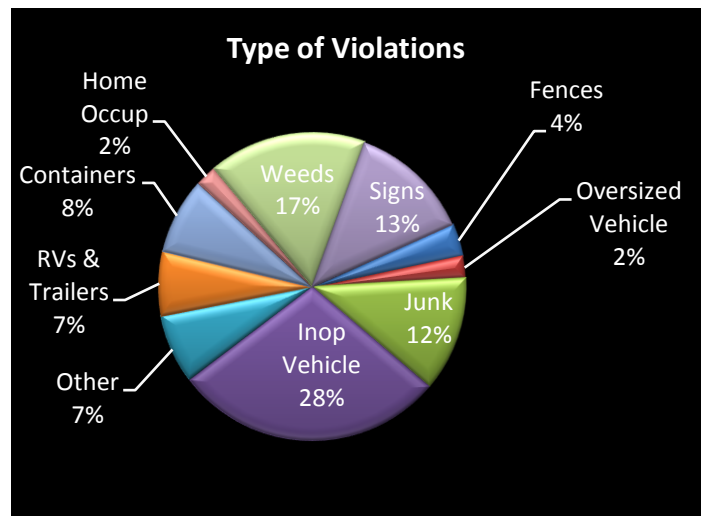
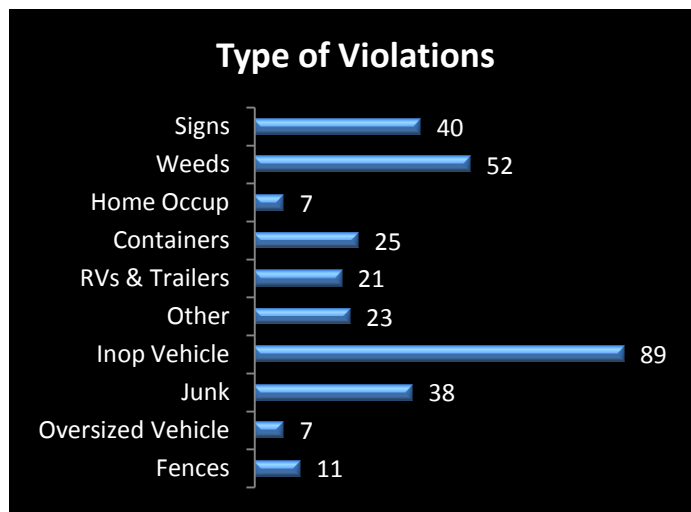
## Violations by District



## Inspections by District



## Types of Violations



## Right-of-Way Signs Removed

